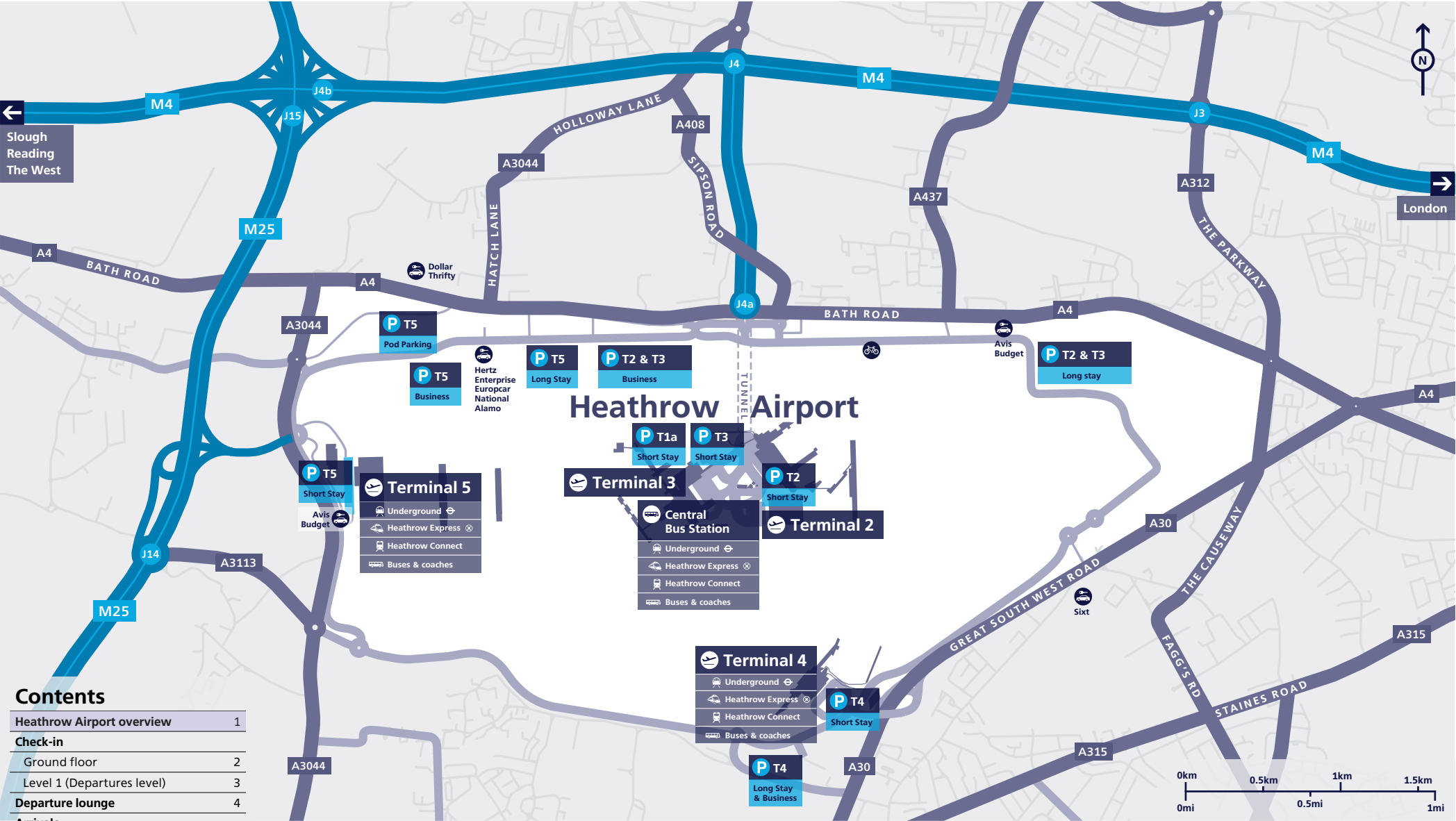


Heathrow Airport

Overview

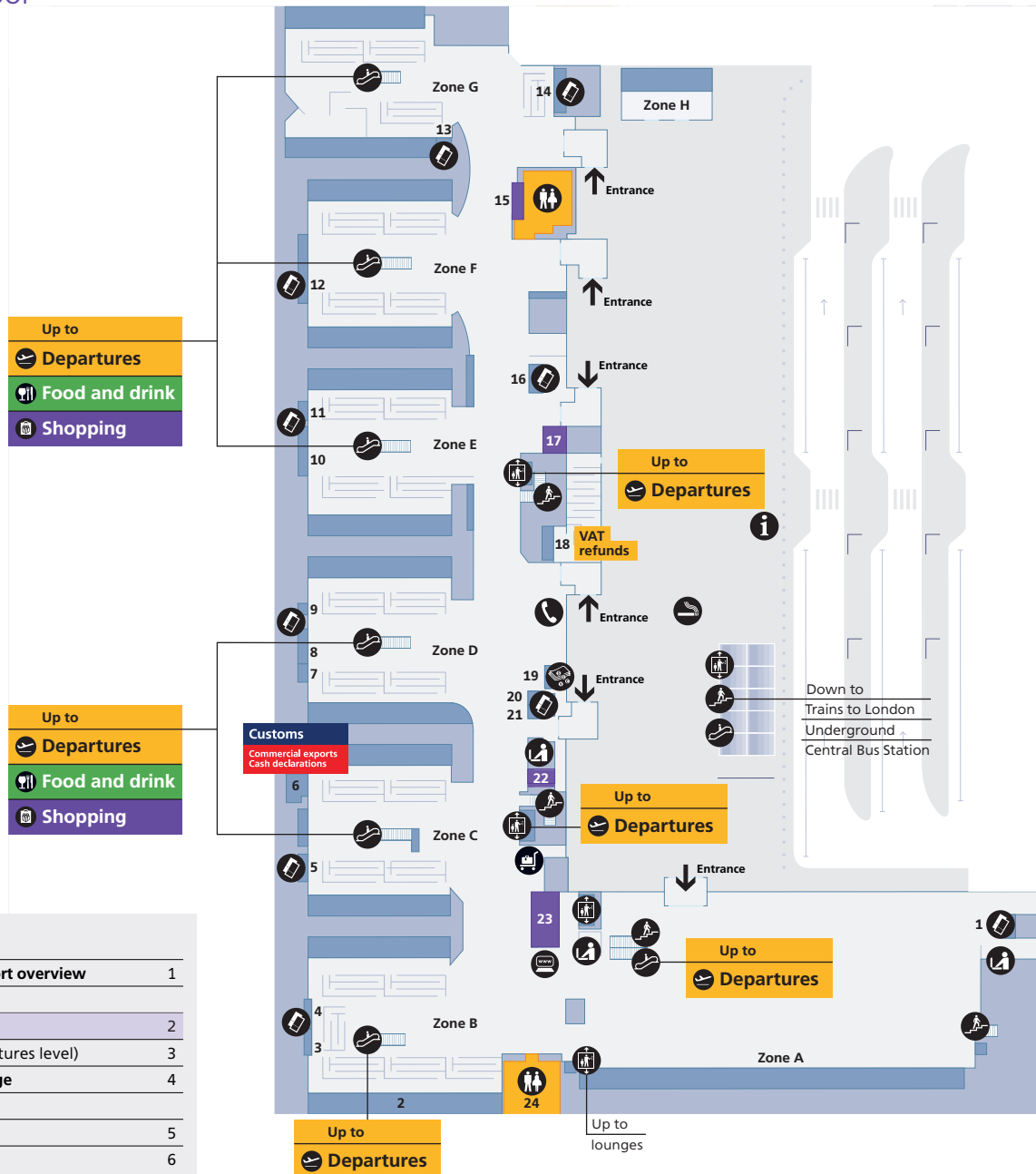


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Terminal 3

Check-in Ground floor



Up to

- Departures
- Food and drink
- Shopping

Up to

- Departures
- Food and drink
- Shopping

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Shopping

Excess Baggage Company 15, 17, 22, 23

Ticket desks

Air Canada	8	Finn Air	13
American Airlines	12	Japan Airline	7
American Airlines Premium check-in	2	Middle East Airlines	9
ANA	5	Royal Jordanian	9
ASIG	10	Thai Airways	20
British Airways	14	Virgin Atlantic	1
Cathay Pacific	4		
Dnata	11		
Emirates	3, 16		
EVA Air	21		

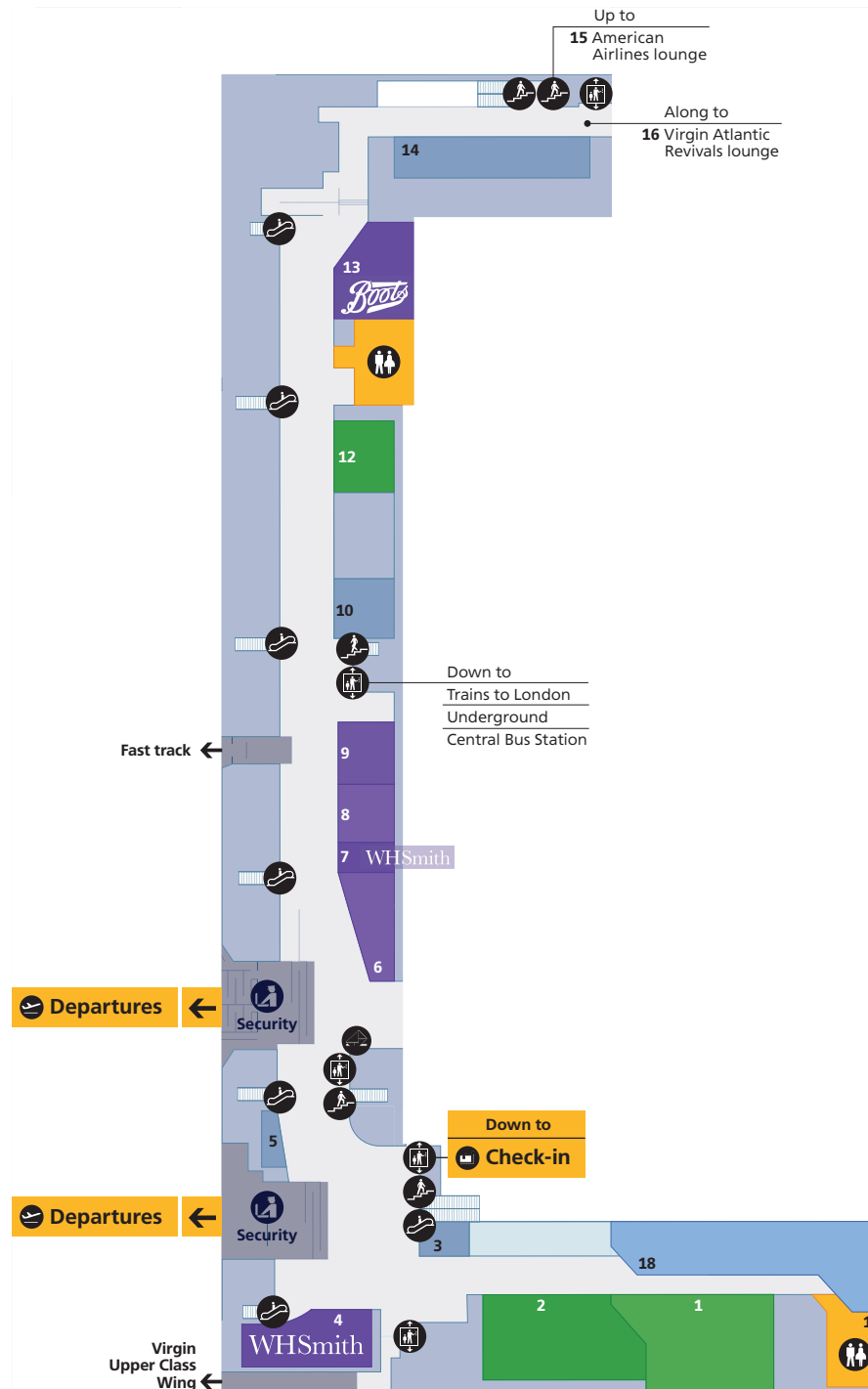
Services

Airline service desk	Internet facility	Toilets
Bureau de change	Lift	Accessible toilet All
Travelex 19	Repack area	Baby care All
VAT refunds managed by Travelex 18	Smoking area	Drinking fountain 24
Commercial exports 6	Stairs	Trolleys
Escalator	Telephone	VAT refunds managed by Travelex 18
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

Terminal 3

Check-in

Level 1 (Departures level)



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Shopping

Boots +	13	Rolling Luggage	6
Glorious Britain	8	WHSmith	4, 7
Post Office	9		

Food and drink

Cafés		Bars and restaurants	
Costa Coffee	12	The Darwin	1
Pret A Manger	2		

Services

Airline Lounges	Cash machine	Special assistance	3
American Airlines lounge	Escalator	Stairs	
Regus Express Business lounge	Information	Telephone	
Virgin Atlantic Revivals lounge	Lift	Toilets	
Bureau de change	Multi-faith prayer room	Accessible toilet	All
Travelex	Pharmacy	Baby care	All
VAT refunds managed by Travelex	Postbox	Drinking fountain	17
		VAT refunds managed by Travelex	5

Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi

Terminal 3

Departure lounge

Level 1



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Shopping

Accessorize	20	Kurt Geiger	24
Boots +	30	Louis Vuitton	52
Burberry	16	MAC	55
Bulgari	49	Mulberry	53
Cartier	47	Paul Smith	48
Cath Kidston	34	Rolling Luggage	37
Chanel (Opening Winter 2019)	44	Smythson	13
Dixons Travel	25	Sunglass Boutique	41
Fendi (Opening Spring 2019)	6	Sunglass Hut	32
Glorious Britain	38	Superdry	26
Gucci	9	Ted Baker	23
Hamley's	45	The Bookshop by WHSmith	31
Harrods Boutique	46	Tiffany & Co.	11
Harrods including Foodhall	43	Watches of Switzerland	12
Hermès (Opening Spring 2019)	10	WHSmith	35
Jack Wills	7	World Duty Free	4
Jo Malone	54	World of Whiskies	39

Food and drink

Bars and restaurants	
Caviar House & Prunier Oyster Bar	50
Caviar House & Prunier Seafood Bar	51
Oriel French restaurant and bar	14
Spuntino Restaurant	19
The Curator restaurant and bar	29
Wagamama (Opening Summer 2019)	17
YO! Sushi	28
Cafés	
Caffè Nero	42
EAT.	33
Pret A Manger	18

Lounges

Admirals Club	Lounge H	Gates 13-22
Aspire lounge	Lounge D	Gates 1-11
British Airways lounge	Lounge F	Gates 13-22
Cathay Pacific lounge	Lounge C	Gates 1-11
Emirates lounge	Lounge E	Gates 1-11
Family lounge	Lounge A	22
No.1 lounge	Lounge F	Gates 13-22
Delta Gold		
Qantas London lounge	Lounge B	Gates 13-22
Virgin Atlantic Clubhouse	Lounge H	Gates 13-22
Delta One, Diamond Medallion and Platinum		

Services

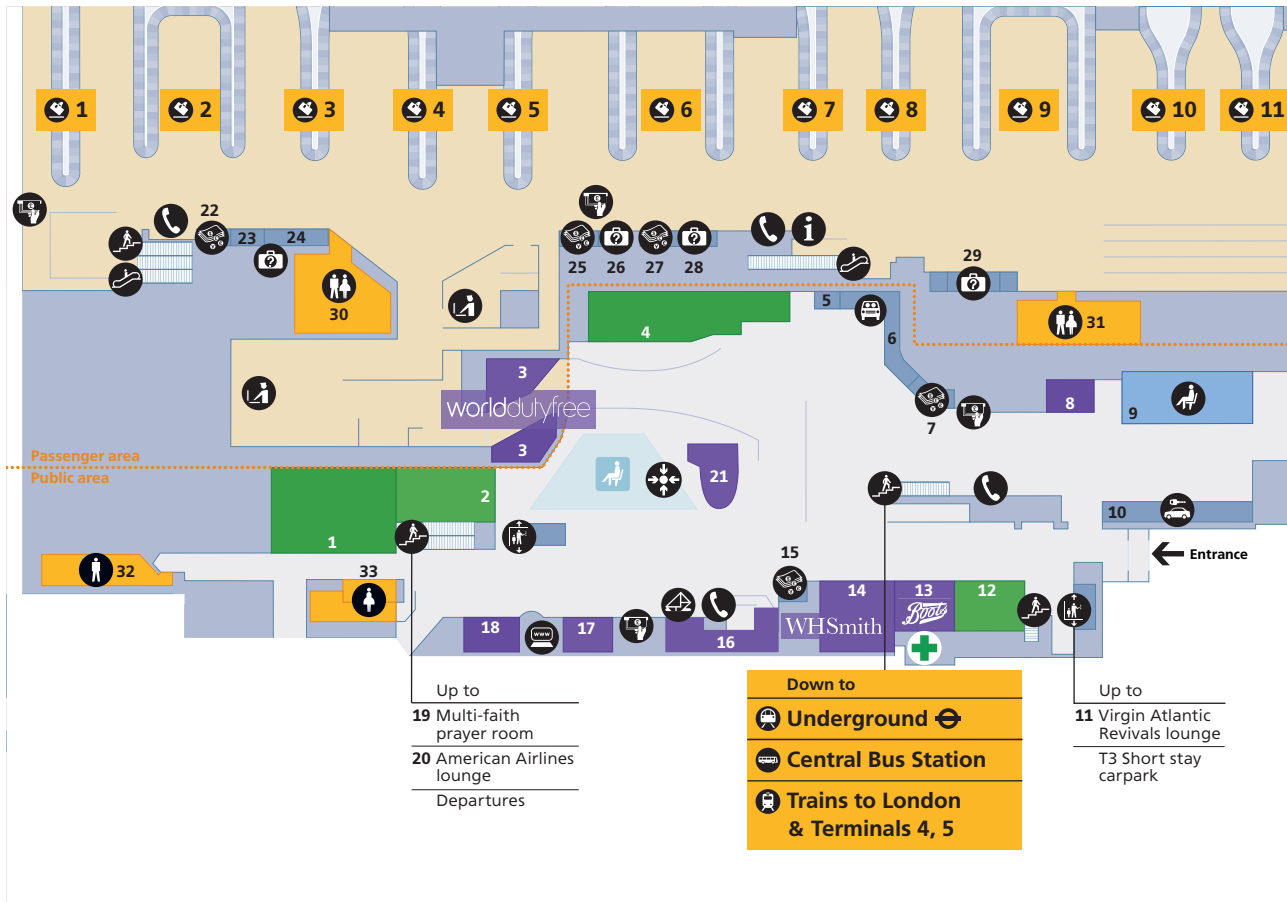
Airline service desk	Lift	Stairs
Bureau de change	Multi-faith prayer room	Telephone
Travelex	2, 15, 40	Toilets
VAT refunds managed by Travelex	1	Accessible toilet
Cash machine	Pharmacy	27
Commercial exports	3	Baby care
Information	Play area Family lounge	VAT refunds managed by Travelex
	22	Water refill stations
	Postbox	
	Seating	
	Special assistance	5

Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi

Terminal 3

Arrivals

Ground floor



Shopping	
Boots +	13
Excess Baggage Company	8
Sim Local	16
Voyager Entertainment Family	18
Voyager Entertainment 18+	17
We Know London	21
WHSmith	14
World Duty Free	3

Food and drink	
Cafés	
Caffè Nero	12
M&S Simply Food	4
Market Gardener	1
Bars & restaurants	
Giraffe Stop	2

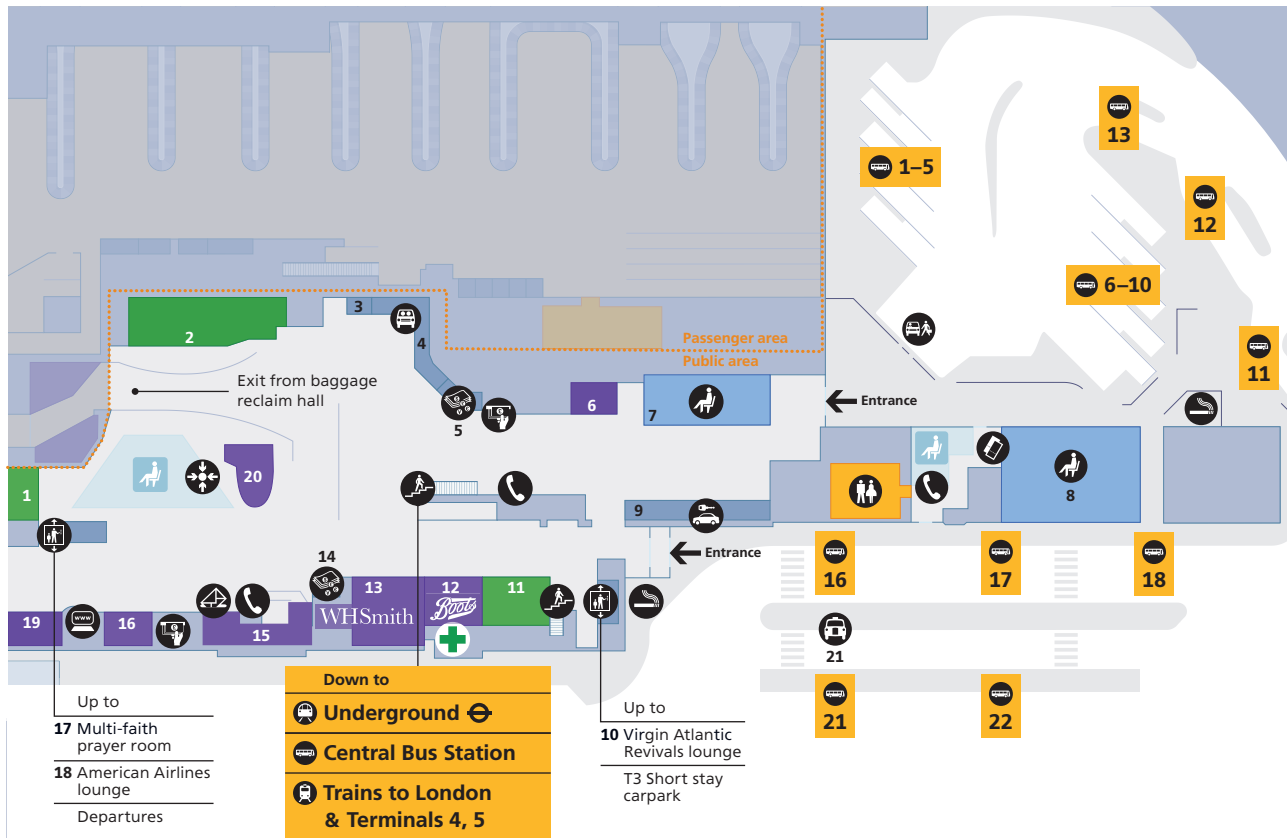
Services		
Airline lounges		Stairs
American Airlines lounge	20	Telephone
Emirates Chauffeur Drive lounge	9	Toilets
Virgin Atlantic Revivals lounge	11	Accessible toilet All
Baggage enquiries	23, 24, 26, 28, 29	Baby care All
Baggage reclaim		Drinking fountain 30, 32, 33
Bureau de change		UK Border Agency
Travelex	7, 15, 22, 25, 27	5
Car rental	10	
Cash machine		
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		
Chauffeur service	6	
Customs		
Escalator		
Help point		
Internet facility		
Lift		
Meeting point		
Multi-faith prayer room	19	
Pharmacy	13	
Postbox		
Seating		

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Terminal 3

Arrivals (Onward travel)

Ground floor



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Shopping

Boots +	12
Excess Baggage Company	6
Sim Local	15
Voyager Entertainment Family	19
Voyager Entertainment 18+	16
We Know London	20
WHSmith	13

Food and drink

Cafés	
Caffè Nero	11
M&S Simply Food	2
Bars & restaurants	
Giraffe Stop	1

Bus and coach stop allocation

Delivery	2-5	Car rental (off airport)	22
Help bus	1	Dollar Thrifty, Sixt	
Hotel by bus	6	Car rental (on airport)	21
Hotel Hoppa	17-18	Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz	
Group travel	7-10 13	Car parking (off airport)	22
		NCP Flight Path, Purple Parking, Purple Parking Business, Reeds	

Services

Airline lounges		Cash machine		Smoking area	
American Airlines lounge	18	Chauffeur service	4	Taxi rank	21
Emirates Chauffeur Drive lounge	7	Internet facility		Telephone	
Plaza Premium lounge	8	Lift		Toilets	
Virgin Atlantic Revivals lounge	10	Meeting point		Accessible toilet	All
Bureau de change		Multi-faith prayer room	17	Baby care	All
Travelex	5, 14	Pick-up point		Drinking water	All
Bus stop		Pharmacy	12	UK Border Agency	3
Bus tickets		Postbox			
Car rental	9	Seating			
		Stairs			
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